Adtran Management System policy (Quality)

Adtran's mission is to be the trusted partner and quality leader for automated, secure, software-driven networking solutions that empower our customers to connect the world.

We recognize that the quality of our processes, products and services is not only measured by interested parties; it is defined by them. Therefore, we continually strive to understand and meet their needs and expectations.

Adtran is committed to our customers' satisfaction, providing exceptional products and services in a reliable, cost-effective manner. We are dedicated to delivering on schedule and without interruption to stated specifications

To this end, we commit to:

➢ Establish and meet the objectives of the Adtran Management System (AMS) and continually improve the relevant functions and levels for our Information Security, Environmental, Energy, Business Continuity and Quality Management Systems; provide our employees with resources to implement, document, maintain and improve our integrated AMS

➢ Comply with all legal, regulatory and company requirements

➢ Uphold customer satisfaction, customer experience and continuous improvement as the pillars of our AMS performance, facilitated by cross-functional teams that drive improvement projects in support of our strategies

➢ Protect the environment by improving energy performance and conserving natural resources in our daily operations and throughout the lifecycles of our products

➢ Reduce carbon emissions in line with science-based targets, save and protect water, maintain biodiversity, minimize pollution, and foster a circular economy

➢ Fulfil our duties as an employer to protect the health, safety and welfare of our employees, visitors and others who may be affected by our undertakings, and maintaining an environment that supports diversity of all involved

➢ Supporting and facilitating an information security system that ensures, controls, and improves all information security measures in relevant product lifecycles and business processes

➢ Extend all AMS aspects to our external providers, including the procurement of environmentally friendly products and services, as well as renewable energy.

External providers are evaluated by supplier assessments and concurrently supported throughout the entire business lifecycle

➢ Thoroughly plan and execute management reviews, measurements, internal audits and controls of any changes to our products, processes, activities, or services, ensuring the continuing suitability, adequacy and effectiveness of the AMS

➢ Maintain our risk and opportunity management system by performing risk assessments and risk mitigation. This is accomplished by data-driven business processes with well-defined ownership and performance measurements

➢ Effectively communicate this policy to employees and stakeholders, creating both awareness and fostering responsibility for Information Security, Quality Management, Business Continuity, as well as Environment, Energy, and sustainability

➢ Regularly review this policy statement, along with all applicable requirements and objectives set by top management on a regular basis, and improve them as needed to ensure compliance

9/7/2023